

<b>Safety Recommendation Number:</b>	IRLD2021011
<b>AAIU Event Reference:</b>	IRL00917016
<b>AAIU Report Number:</b>	2021-008
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<b>Safety Recommendation Status:</b>	In process of implementation

**Safety Recommendation:**

CHCI should consider implementing a LOSA programme within its SAR operation which can routinely review operational standards for flight and technical crew, and provide reports on these reviews to the Accountable Manager for actioning by the relevant function.

**Response:**

On 01 February 2022, and in subsequent engagement with the AAIU, the Operator provided the following response to this Safety Recommendation:

*"The Operator is introducing a LOSA program into the Ireland operation. COVID restrictions on travel have previously prevented international teams from supporting the earlier introduction of LOSA. However, the current schedule sees the initial LOSA training programme commencing on the 30th May 2022 with LOSA training provided by LOSA collaborative. Post introduction of the initial LOSA programme in May 2022 the operator will receive a report to the Accountable Manager for action by the relevant function via the Safety Review Board. The AAIU will be informed on completion of the initial LOSA training programme in June 2022."*

On 12 January 2023, the Operator provided the following update to the AAIU:

*"The LOSA training programme was completed in July 2022 which included flight crew, Safety and Quality, Manager of Flight Operations, CHCI LOSA appointed line pilots and CHC S92A Global Flight Standards pilots. A number of LOSA observation flights were completed in July / August 2022 to verify proof of concept in SAR operations."*

*The LOSA reports were submitted to The LOSA Collaborative for coding and analysis. A debrief was completed on the initial review of data with the Manager of Flight Operations, Manager of Crew Training, Accountable Manager and Safety and Quality Manager. The concept of LOSA in SAR was accepted as effective. The report was received in November 2022 from the LOSA Collaborative for actioning by the relevant function."*

*CHCI made the decision to implement a continuous LOSA programme, the SMCMM will be updated to reflect the introduction of the LOSA programme formally in CHCI. It will then become an ongoing continuous activity. Revised SMCMM expected to be submitted March 2023."*

On 31 March 2023, the Operator provided the following update to the AAIU:

*"CHCI submitted latest revision of the OMC to IAA on the 27th March 2023, awaiting IAA approval.."*

**AAIU Comment:**

The AAIU Notes the Operator's response of 01 February 2022.

The AAIU also notes that certain activities are scheduled for completion by end of June, 2022.

The AAIU Notes the Operator's response of 12 January 2023.

The AAIU awaits further updates on the ongoing work, and the revision of the SMCMM, which the Operator expects to submit in March 2023.

The AAIU Notes the Operator's response of 31 March 2023.

The AAIU awaits further updates from the Operator on this ongoing work.

The AAIU considers the status of this Safety Recommendation to be 'In process of implementation'.