

Safety Recommendation Number:	IRLD2016010
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Safety Recommendation Status:	Implemented, closed

Safety Recommendation:

United Airlines should emphasise to flight crew the importance of using Standard Calls, especially during non-normal flight manoeuvres.

Response:

6 October 2016:

United Airlines continues to emphasize the use of standard callouts during non-normal events throughout all our pilot training courses. In the current Continuing Qualification training cycle, we are emphasizing the Standard Callouts for pilots to use in response to EGPWS, GPWS and Windshear warnings. United follows industry standard and manufacturer recommended callouts. Our CRM/TEM policy also mandates that the first crew member to notice any non-normal situation will announce it to the rest of the crew, whether or not a standard callout SOP is associated with that situation. The Flight Manuals (FM) have established standard procedures for recovering the aircraft from a stall, and “Verbalize, Verify, Monitor” (VVM, a component of CRM/TEM) between the pilot flying (PF) and pilot monitoring (PM) is used to communicate the recovery.

AAIU Comment:

The AAIU considers the status of this Safety Recommendation to be "Implemented, Closed"