

<b>Safety Recommendation Number:</b>	IRLD2018007
<b>AAIU Event Reference:</b>	IRL00916048
<b>AAIU Report Number:</b>	2018-005
<b>Date of Publication of Safety Recommendation:</b>	04/04/2018
<b>Safety Recommendation Status:</b>	Implemented, closed

**Safety Recommendation:**

CityJet should review its safety occurrence management processes to ensure that recommendations arising from its internal investigations are addressed in a timely manner.

**Response:**

July 2018

City jet responded to the AAIU on 11 July 2018 and advised that the recommendation is being addressed within the context of a full SMS review. The target date for implementation is the end of August 2018.

February 2019

Cityjet revised the Compliance Monitoring Plan in the Management Systems Manual accordingly, as follows:

MANAGEMENT SYSTEM MANUAL  
3.5 Compliance Monitoring Program  
3.5.1 Audit Plan

The audit plan, including an associated compliance matrix, is compiled prior to the start of each calendar year. The plan shall be sufficiently flexible to accommodate the needs of the organisation.

The plan shall encompass all areas related to the organisations approvals and shall also include additional requirements related to IOSA approval and any Wet Lease or Code Share arrangements.

Inputs from previous audits and review meetings shall be taken into consideration when developing the plan. A matrix of the applicable standard vs' the checklist used is available.

Prior to the start of the calendar year the plan shall be submitted to the competent authority and is available for inspection at any time.

Additional unscheduled audits may be conducted as required depending on problems identified or as a result of investigations into operational occurrences that may be considered as precursors to further incident or accident. This could be as a result of the following:

- IAA surveillance and inspection findings.
- Recommendations arising from occurrence investigations (Safety, Security etc)

- Negative trends identified internally or within industry
- Significant changes to aircraft / equipment
- Changes in the operational environment
- Changes to operational procedures
- Internal investigations into occurrences
- Follow up action to completed audit to verify corrective actions completed

**AAIU Comment:**

The AAIU considers the status of this safety recommendation "Implemented Closed".