

Safety Recommendation Number :	8 of 2003
AAIU Event Reference :	2002-0005
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Safety Recommendation:

The Operator should reiterate to their Flight Crews the need to comply with the Flight Operations Manual (FOM), in particular with regard to evacuation procedures and the PA announcements to be made immediately following an emergency situation.

Response:

The Operator, Delta Airlines, in a letter of 20 May 2003 to the AAIU, stated:" Delta believes that its current policy in the FOM clearly directs its pilots to inform passengers as quickly as possible about the nature of an emergency situation to preclude a passenger-initiated evacuation. As a result of this incident and the subsequent investigation, Delta has initiated two safety actions:

- (1) On April 18, 2003, the AAIU final investigation report, in its entirety, was installed on the Delta Flight Safety intranet web site. This web site is available to all Delta employees.
- (2) A comprehensive summary of the investigation, to include findings' and recommendations, will be included in the upcoming Summer 2003 edition of Flight Safety All Points Bulletin (APB), Delta's quarterly flight safety magazine. The article will reiterate the need to comply with the FOM with regard to evacuation procedures and the P A announcements to be made immediately following an emergency situation. A hard copy of APB is provided to all 8,000+ Delta pilots. Approximately 6,000 copies are distributed to other Delta employees and the APB is also available online at the Delta Flight Safety intranet web site."

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